**Ubiquitous Language**

**Healthcare**

* COBRA
* Donut hole (Medicare prescription drug)
* Durable medical equipment (DME)
* Exclusive Provider Organization (EPO) Plan
* Family and Medical Leave Act (FMLA)
* Federal poverty level (FPL)
* Generic drugs
* Lifetime limit
* Primary care
* Urgent care

**Education**

* Adequate Yearly Progress (AYP)
* Benchmark
* Core Knowledge
* Curriculum
* District
* Enrollment
* Grade Point Average (GPA)
* Mentor
* Open House
* State Educational Agency (SEA)

**Hotel & Lodging**

* AGR (Agreed)
* BKG
* C&I
* Commission
* ETA
* ETD
* Joint Venture
* KPI (Key Performance Indicator)
* MICE
* OTA